

COVID 19 Message

How we are keeping patients safe.

We want our “well” patients to be protected coming into the clinic therefore during the coronavirus outbreak we are putting measures in place to keep our patients and staff safe. All patients with coronavirus symptoms will stay in their cars to be assessed outside which prevents potential virus from being present in the clinic. Our staff who are in contact with patients are wearing appropriate protective equipment. We are disinfecting surfaces, and door handles multiple times during the day as well as all exam rooms between patients. Staff members who treat patients with symptoms are disinfecting their equipment outside of the clinic before returning inside. Please know that we are doing everything we can to ensure that the clinic remains a safe environment for everyone.

Extra people in exam rooms

We are asking that only the patient be present in the office and exam room. We understand there will be exceptions, for example, pediatric patients (please limit to 1 parent), caregivers, and our patients with special needs. Please have anyone else wait in the car. Again, we are trying to prevent potential viruses from being present in the clinic.

Vehicle Assessments

For patients who have symptoms of coronavirus we are assessing and treating you in your car. We will screen you when you call for an appointment and if indicated you will be treated by our vehicle assessment team. If you are asked to remain in your car we will come to you and test you for coronavirus if that is indicated after assessing you. We will also give you information relevant to the testing process and some tips on how to take care of yourself.

COVID 19 Tests and results

We are testing for the COVID19 virus. We do have parameters we must follow to determine who we can test, but we are testing patients who have symptoms. Currently the results coming from Quest Diagnostics are taking about a week to come back to us. They are working on making this faster but this is how it is right now. If you have been tested, you must assume you are positive and you should remain in home quarantine until your results come back negative. Please do not go out until you know it is safe, we all have a responsibility to protect the community.

Virtual Visits or “Telemedicine”

We now have the option to do a video visit with patients for certain medical issues. This is one other way we can help you if you need remain in your home but still need care. This is a very good option for visits regarding depression and anxiety, skin concerns, muscle pains and strains, birth control follow ups and others. The receptionists can help determine if you qualify for a video visit when you call in for an appointment.

A Sincere Thank you

So many of you have been appreciative of the work we are doing and have supported us by responding to our request for donations of masks and gloves. Some of you have brought us goodies, and some are even offering to sew masks for us. We have such a wonderful community and you need to know what that means to all of us during this time. Many of you have sent very kind messages of thanks, and encouragement. These messages have been shared with all of the staff and are much appreciated by all of us. It is a really good feeling to know that you all support us and the rest of our community.